

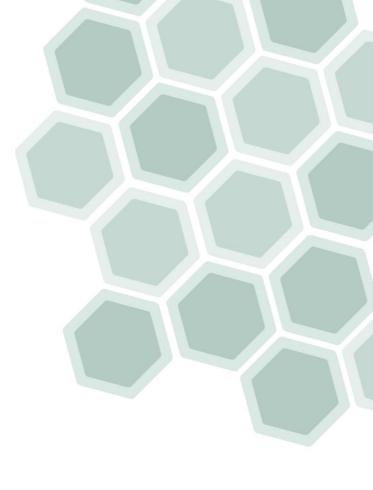
IASW Annual Social Work Conference

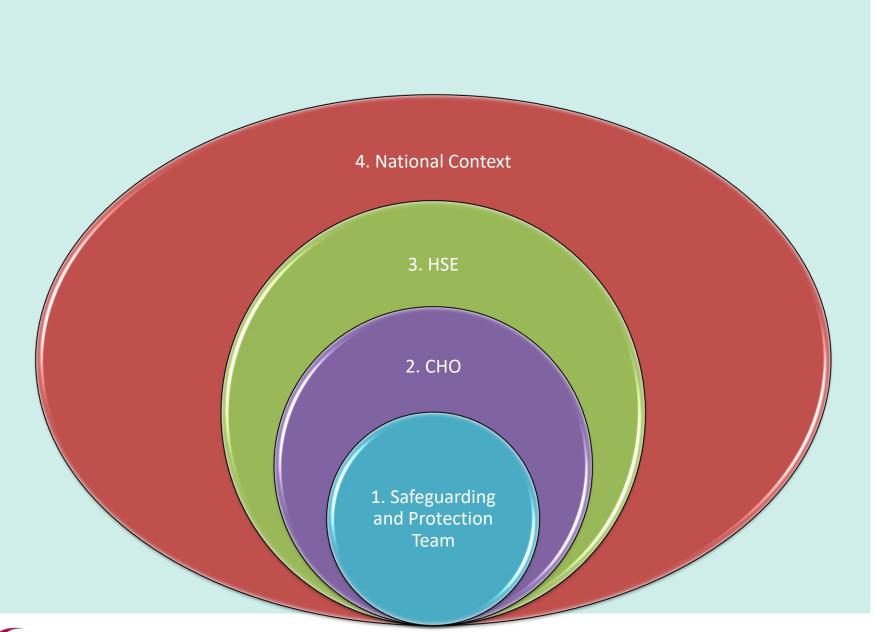
Safeguarding "The Lived Experience of a Safeguarding Team "

Fri 11th May 2018









CARE COMPASSION TRUST LEARNING





Role

- Review and Agree Preliminary Screenings and Safeguarding Plans from HSE and Funded Services
- 2. Support Services and Professionals to assess concerns
- 3. Directly assess complex cases in the absence of other services and co-ordinate service responses.
- 4. Provide Awareness and Designated Officer training

CARE COMPASSION TRUST LEARNING



Challenges

- Policy only covers social care division and funded services
- Mental Health, Primary Care and Acute services still utilising own processes for dealing with allegations and concerns
- Service users accessing services across HSE divisions
- Some providers of services involved across HSE Divisions
- Plenty of data No research



Tensions

Service User Consent

Clarity regarding Operational Procedure

Self Neglect

Training



Tensions

 Review/Oversight function of Preliminary Screenings

Local Safeguarding Committees

 Inadequate Resources (skill mix, procedures, Legislation, Training)



2016 Referrals

- 7,884 referrals made to the HSE
- 47% Cases had reasonable grounds for Concern
- 56% Female 43% Male
- Age Profile

	18 -65 Years	65 + Years	Total
Male	47.55%	36.93%	43.41%
Female	52.45%	63.07%	56.56%

Concerns relating to females rising to 67% in the over 80s



CHO





Identification of patterns

Self Awareness – Individual and Organisational

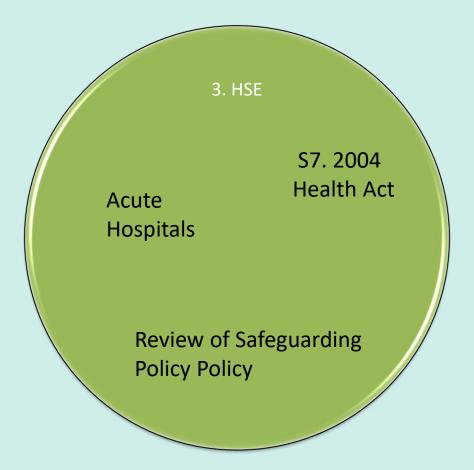
Abusive Practices

Need for a structured response

Planned Transformation

Building a Better Health Service

HSE



Review undertaken on a phased basis

Phase 1

- Review of Operation of Current Policy phase
- Quarter 1 to Quarter 2 2017

Phase 2

Stakeholder Engagement phase

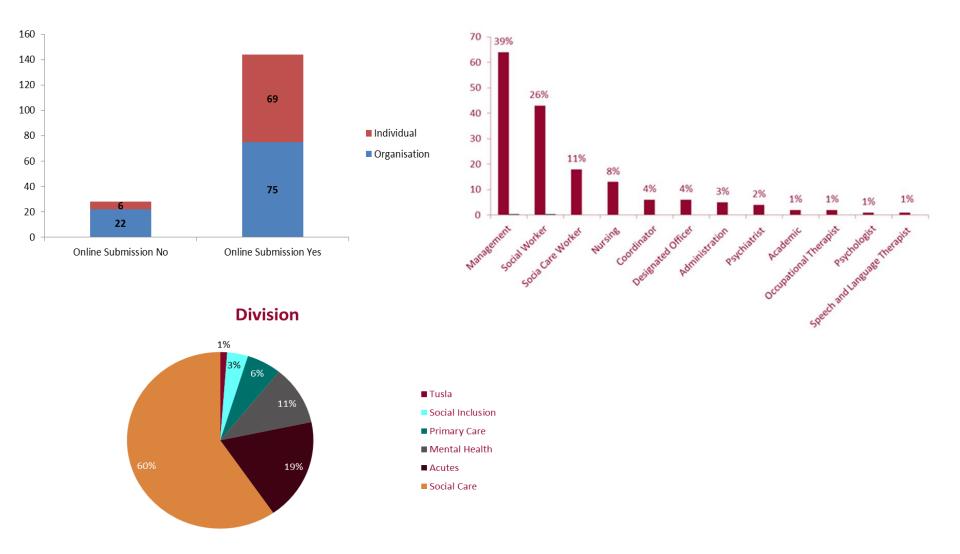
Formal Submissions and Focus Groups Service User feedback

Quarter 2 2017 – Quarter 1 2018

Phase 3

- Redrafting phase
- Analysis of data from phase 2
- Writing Group and Governance considerations
- Impact and cost analysis
- Draft out to stakeholder group and HSE oversight
- Plan complete by end of Q2 2018

Submissions: Profile of Respondents N=173





Stakeholder Engagement: Focus Groups

25 Focus Groups

- HSE (162 participants)
- HSE Funded (57 participants)
- Unions (15 participants)
- Acute (10 participants)
- Service Users/Families (33% of total)
 - SAGE
 - DFI
 - Inclusion Ireland
 - Alzheimer's Association



Key findings from phase 1 and phase 2

What has been agreed or has strong agreement

Despite constrains and inconsistencies current policy is making a positive difference in recognising and reporting concerns of abuse

Revised policy to move form Vulnerable person to adult at risk of abuse

Revised Policy for all HSE divisions

Safeguarding documentation needs to be rationalised



What is needed from analysis of phase 1 and 2

- Wider operational scope and HSE cross divisional policy
- Stronger interagency collaboration especially with An Garda Siochana
- Rationalise procedures and documentation
- Strengthening of Training and continuous professional development
- Greater clarity on Consent, Capacity and data protection
- Need for national Policy and Primary Legislation



Key points being considered in phase 3

- Revised policy to consider reporting threshold
- Position on Peer to peer safeguarding concerns
- Final Recommended Operational Model
- Position of Self Neglect
- Resource capacity for revised policy



Phase 3- Work plan from Feb-June

Working Subgroups

- Conclude submission analysis
- Conclude Governance work stream

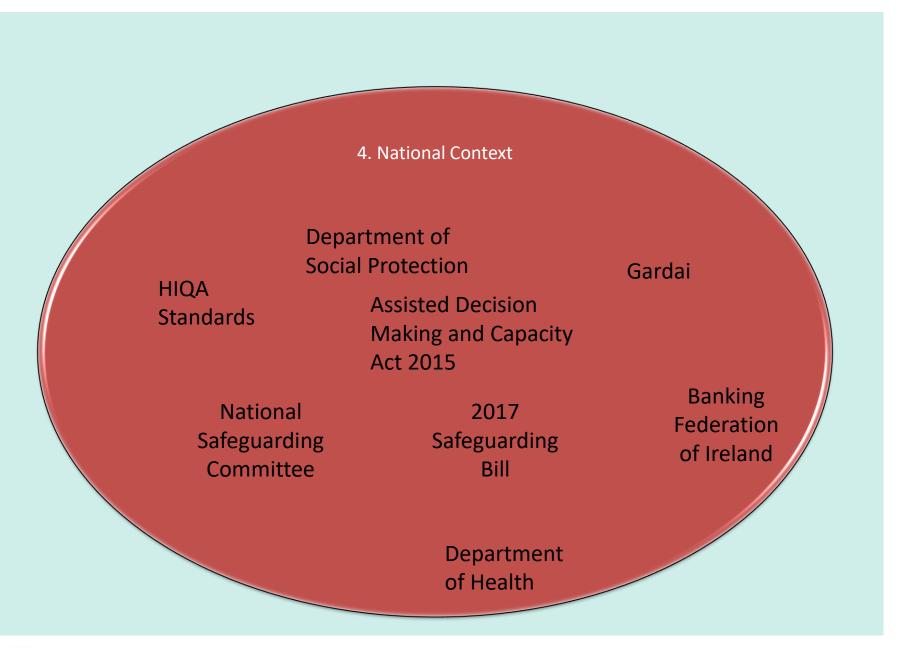
Writing

- Technical writing & editorial group
- Legal & academic review
- Provision of feedback to stakeholders
- Draft submission to RDG
- Impact & cost analysis

Approval

- HSE leadership sign off
- Submission to
 National Joint Council
- Implementation Plan







The Horizon

- Uncertainty and Opportunity
- Revised Policy and Legislation
- Academic emphasis needed on protecting adults at risk of abuse in Social Work and other areas.
- Work to set up IT system
- Local Safeguarding Committees
- Development of practice handbook, screening tools, and documentation
- Systematic approach to failing organisations
- IASW key contribution to changes

Thank You

