



Feidhmeannacht na Seirbhíse Sláinte
Health Service Executive



RehabCare – Safeguarding Scenario

The following scenario is based on a Safeguarding Incident reported to our Safeguarding team by a Rehabcare service in Sligo, the name of the individual has been removed in order to protect their identity, for the purpose of this presentation the individual will be referred to as Star.



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Individual – Brief Description



- Star is a young woman who lives at home with her parents. Star attends RehabCare Elevate Sligo with 10 other individuals. She is funded to attend service 5 days a week through HSE. Star is supported by staff to make informed decisions based on her choices and information collected. Star is supported by a Behavioural Therapy support plan and has a 'My Choice' document to aid her decision making.
- Star is an independent young women, who enjoys the company of others, especially staff and would prefer having staff with her when she is in the community, due to her feeling unsafe on her own. Star is very interested in Arts and Crafts, and is talented at making 'loom bands'

Safeguarding Concern

- On the 06th of September 2023, Star called the Gardai independently, from the Day Service to report that a male known to her was messaging her on Snapchat Social Media Platform the night before at her home, late into the evening. Star says the conversation led to him asking her if she wanted to see a picture of his penis. She said she did not want to see the picture and then proceeded to block him. Star did not consult staff or her parents before calling the Gardai and did not make any staff or family aware of the situation before calling the Gardai.
- The Gardaí would log the call, however, would not proceed with a formal report unless Star phoned back with further details of allegation. This was because of lack of information and clarity.
- This was explained to Star and her mother with Star's consent, and they were advised to phone 999 should they want an officer to come to the house to make a formal statement.
- A Preliminary Screening Form was submitted to Safeguarding based on the information given by Star and following the conversation with the Gardaí

Formal Notification

- Due to the nature of the alleged allegation and Safeguarding concern, local Designated Officer submitted a Formal Notification to An Garda Síochána in line with Safeguarding process
- However due to lack of evidence and lack of Formal statement the matter was closed, but Star and her family were made aware should they wish to make a formal statement to contact the Guards



RehabCare – Service Response – Safeguarding Plan



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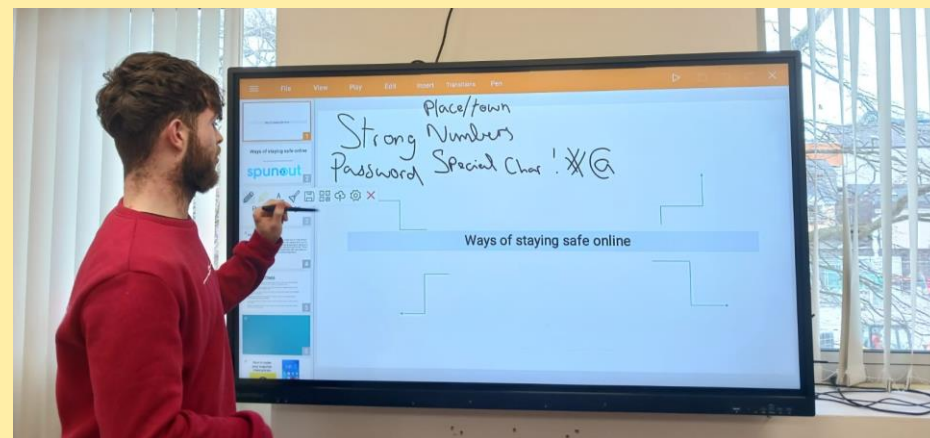


National Safeguarding Office

- As part of an overall Safeguarding Plan a programme was developed to encourage cyber safety and promote cyber wellness, while also highlighting dangers and risks associated with online content, websites and social media
- Learning and Education - Phone and Social Media Safety and Awareness Programme was created by staff in Elevate for everyone to attend as a response to this Safeguarding concern
- I will now discuss the programme its Aims and objectives, Key points, useful resources and Session Plans.

Introduction to Programme

This initiative is designed to equip participants with essential skills and knowledge for navigating the digital landscape confidently and responsibly. In a series of engaging sessions, we explore various facets of social media, internet safety, and digital citizenship. From understanding different platforms to mastering privacy settings, and combating cyberbullying while being inclusive this program empowers participants to make informed choices in their online interactions.





Session Plan

INTRODUCTION TO
SOCIAL MEDIA

SIMPLE WAYS OF
STAYING SAFE
ONLINE

INTERNET
SAFETY

CYBERBULLYING

DIGITAL
CITEZENSHIP

Introduction to
types of social
media and
platforms.

Learning the
importance of
privacy
settings,
passwords and
actions that can
keep you safe

Being Sharp
Alert. Secure
Kind and
brave online

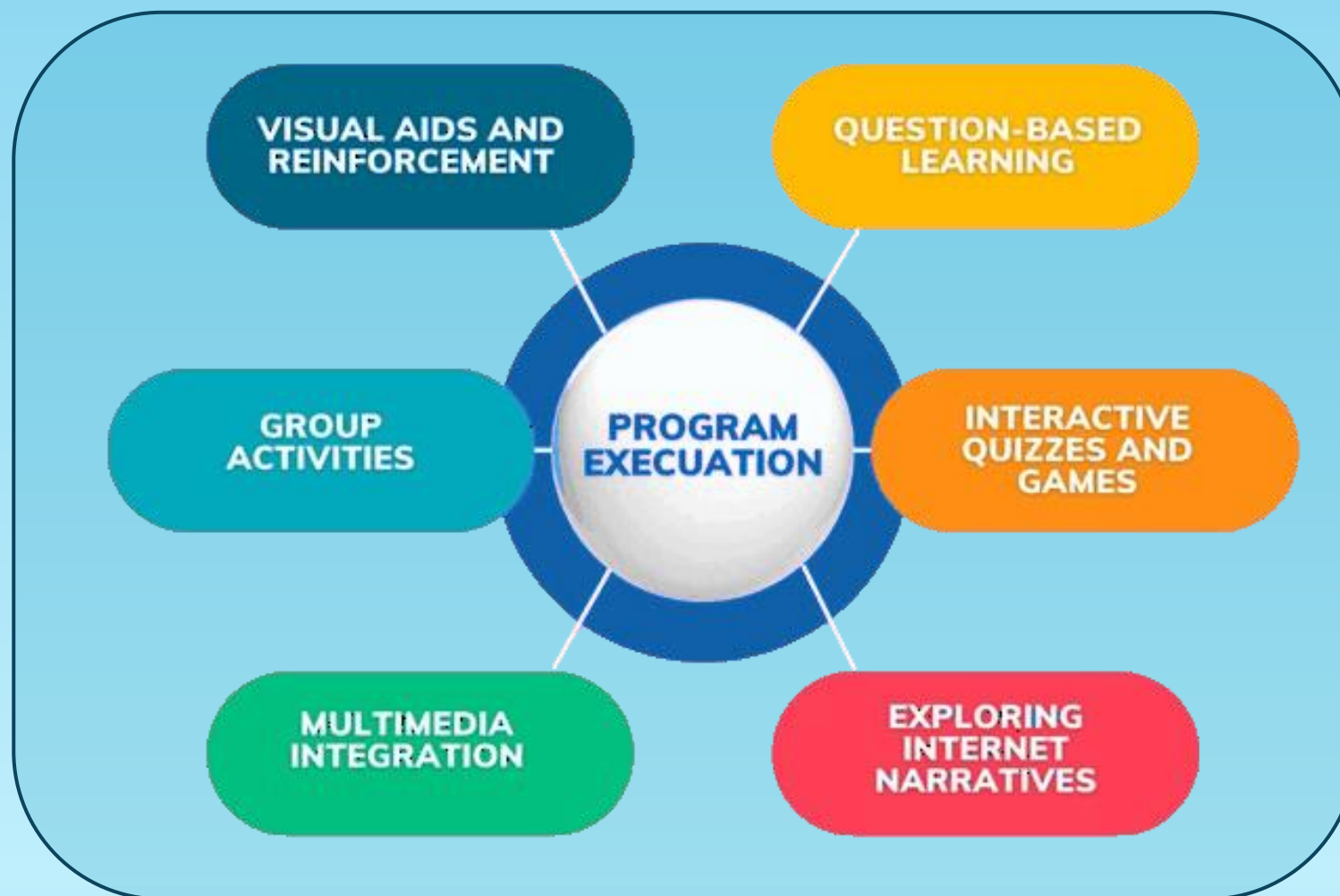
Cyberbullying
and unsettling
encounters
online.
understanding
what to do.

Digital
citizenship
encompasses
responsible
and ethical
behaviour in
the use of
technology and
the internet.



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Program Execution

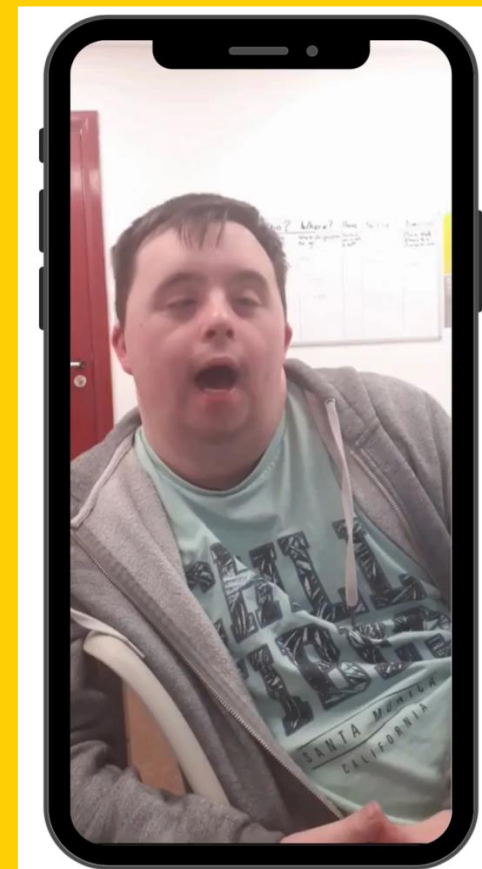


Feedback





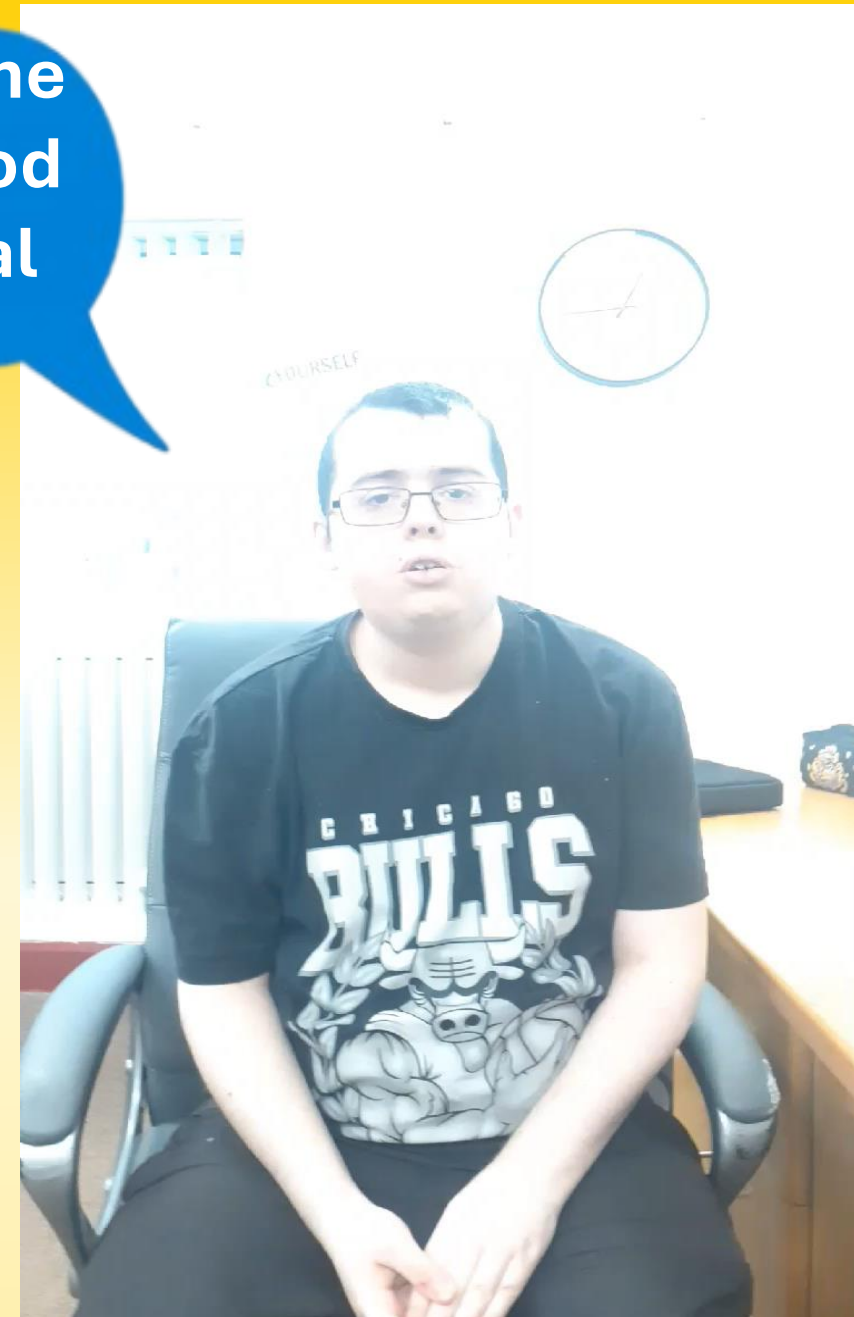
What I
learned



"I helped to create the program as I had good knowledge on social media"



How I helped create the program





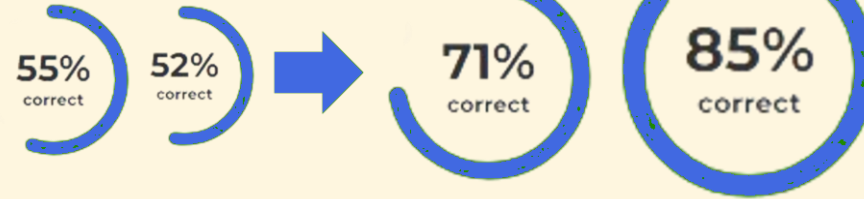
**"I learned about online
safety and passwords and
settings"**



Improved Learning



Kahoot! quizzes from 1 – 6



Report

Social Media Safety Kahoot! [/](#)

Report options [⋮](#) Live [🇬🇧](#)

Feb 6, 2024, 1:32 PM

Hosted by deanmaloney


Summary Players (4) Questions (15) Feedback


Expanded view Compact view


All (15)	Difficult questions (1)	Search
Question	Type	Correct/incorrect
1 Should you share your SSN (Social Security Number) with others?	Quiz	50%
2 Can social media apps track your location anywhere?	Quiz	100%
3 Should you give out your birth date to strangers?	Quiz	50%
4 What is catfishing?	Quiz	75%
5 How long do posts stay on the internet?	Quiz	100%
6 Who is most affected by the dangers of social media the most?	Quiz	0%
7 Should you make your passwords the same?	Quiz	75%
8 Should you share your password?	Quiz	100%
9 Should you set up two step verification for password changing?	Quiz	50%
10 Should your account be public?	Quiz	50%
11 Should you add strangers?	Quiz	100%
12 Can stores use apps to track location for advertisement?	Quiz	100%
13 Why are teens mostly affected by the dangers of social media?	Quiz	50%
14 It is important to stay safe on social media.	Quiz	100%
15 Meeting people you meet on social media is safe.	Quiz	75%



Report

Social Media Safety Kahoot! 

Report options 

Live 

Feb 6, 2024, 2:24 PM


Hosted by deanmaloney


Summary

Players (5)

Questions (15)



















Feedback

 Expanded view

 Compact view

All (15)

Search

Question 	Type 	Correct/incorrect 
1 Should you share your SSN (Social Security Number) with others?	Quiz	 60%
2 Can social media apps track your location anywhere?	Quiz	 60%
3 Should you give out your birth date to strangers?	Quiz	 60%
4 What is catfishing?	Quiz	 100%
5 How long do posts stay on the internet?	Quiz	 100%
6 Who is most affected by the dangers of social media the most?	Quiz	 100%
7 Should you make your passwords the same?	Quiz	 100%
8 Should you share your password?	Quiz	 100%
9 Should you set up two step verification for password changing?	Quiz	 80%
10 Should your account be public?	Quiz	 60%
11 Should you add strangers?	Quiz	 100%
12 Can stores use apps to track location for advertisement?	Quiz	 80%
13 Why are teens mostly affected by the dangers of social media?	Quiz	 100%
14 It is important to stay safe on social media.	Quiz	 100%
15 Meeting people you meet on social media is safe.	Quiz	 80%

Thank You!



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