

Safeguarding in Adult Mental Health – Building Blocks towards Best Practice

HSE Adult Mental Health Social Work Team – Kildare/West Wicklow

Colette Leigh, Social Work Team Leader

Joan Dunne, Social Worker



Seirbhís Sláinte
Níos Fearr
á Forbairt

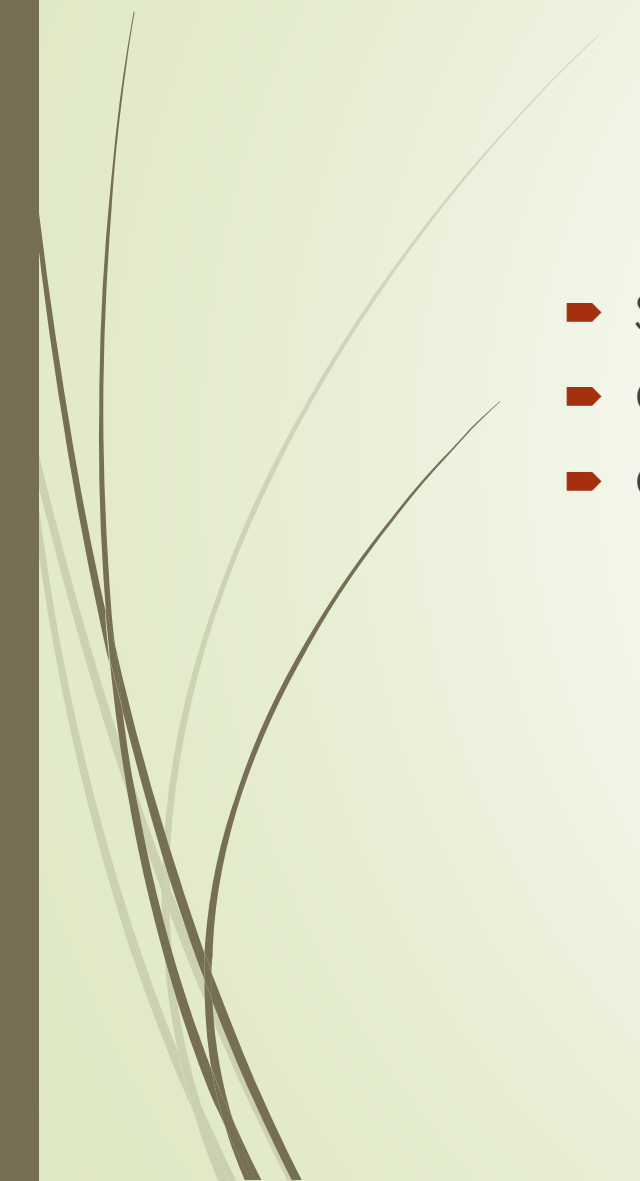
Building a
Better Health
Service



End Mental
Health Stigma



Outline of Workshop

- ▶ Some elements of the KWW MHS Policy including flow chart
 - ▶ Case demonstration of sample safeguarding plan
 - ▶ Case scenario /group work session - feedback
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The KWW MHS Local Safeguarding Policy

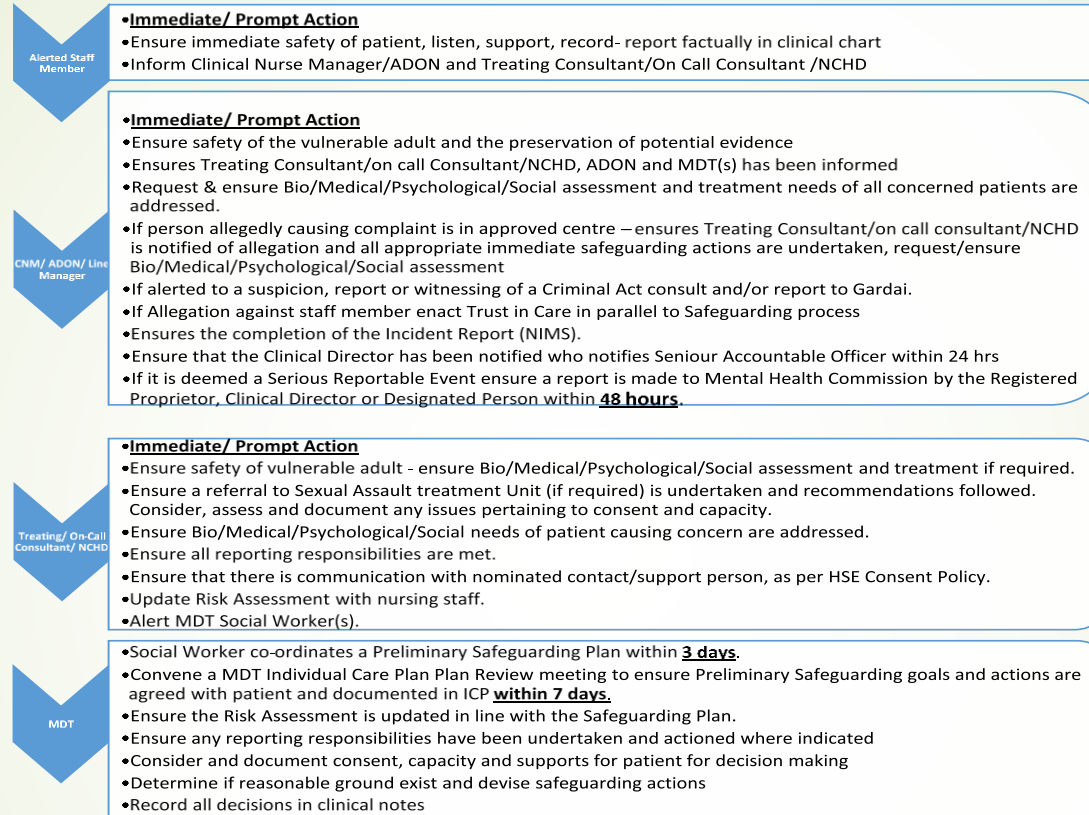
➤ **Sections:**

- Prevention section – points to care planning process (admission) and importance of risk assessment of individual inpatient in approved centre (prior vulnerability and or risk, presentation)
- Covers both community and Approved centre- guidance has section specific to approved centre and flow chart individual to community and Approved centre
- Will and preference of Service user in terms of response to SG concern always sought and respected
- The reporting of physical and sexual assault/abuse concerns to the Gardai

Implementation

- Use of preliminary screening template and Interim Safeguarding and Full Safeguarding Plan templates as per HSE Safeguarding report templates – adapted
 - Inclusion of Sexual safety concern
 - Adapted care plan for approved centre
 - Recognition of needs of person subject to the abuse and person allegedly causing concern
 - Upskilling on preliminary screenings and plans – steep learning curve – way to go
 - Procedural/process – quality of actual assessment and interventions.
- **Training with KWW MHS**
 - Initial focus of nursing staff in approved centre as frontline staff
 - Focus on Recognising responding and reporting process – responsibilities
 - Focus NIMS and clinical notes

Flow Chart of the Approved Centre



Reasonable grounds exist/grounds for further investigation
Within 3 weeks and weekly review at ICP Review meeting thereafter

- MDT Appoint Keyworker, liaise with Team Social Worker
- Further investigate and gather information consider consent and capacity to inform safeguarding actions.
- Collaboratively agree safeguarding actions with patient and consider consent and capacity if taking an action the patient does not consent to e.g. legal requirement.
- Convene case conference/ care planning meeting with patient and agree full safeguarding plan.
- Monitor and review Safeguarding Plan at weekly ICP meeting

No Reasonable grounds exist
 Document in clinical notes include rationale & identify any welfare actions required

Case Outline & Safeguarding concern

- ▶ 40 year old professional woman with a diagnosis of bipolar disorder.
- ▶ She had been stable for many years and on this admission, she had a lengthy in-patient stay as an involuntary patient in the approved centre for 6 months. She was admitted due to a manic episode.
- ▶ This social worker became involved with this lady when concerns were raised to the nursing staff by her husband, that she had been engaging in inappropriate content on social media and furthermore, whereby she was communicating with a fraudulent social media scam offering her a new life in a sunny climate and romantic involvement; and at **risk of financial abuse**.
- ▶ The client in question had a large sum of money in her savings account as she was saving to buy a house.
- ▶ It was also noted that during her time as an in-patient, other clients were requesting money from her and had been given access to her bank card.



Safeguarding Plan



INTERIM SAFEGUARDING PLAN

Name of vulnerable person:

Mary Bloggs

:

What are the wishes of the vulnerable person in relation to this plan?

Client was requesting to be discharged but remained an involuntary patient. She wanted to manage her own finances and reiterated her competence in this area. She did not accept that there was any risk attached to her communication with this 'George Ezra' account

What are you trying to achieve?	What specific follow-up or safeguarding actions are you taking to achieve this?	Who is going to do this (name and job title)?	When will this be completed?	Review date for actions	Review status/ update
To ensure online and financial safety during the client's in-patient stay	<p>Immediate actions</p> <ul style="list-style-type: none"> Informed CNM3 & ADON in approved centre Informed consultant and MDT Consultation at ICP re. the concerns 1-1 consultation by social worker with client. Requested that client request a new bank card and hold her card on her person. Risk management plan updated ICP updated Discussion with family members re. concerns 	<p>Social worker</p> <p>Social worker Team</p> <p>Social worker</p> <p>Consultant Team</p> <p>Social worker</p>	19/04/2023	26/04/2023	completed
	<ul style="list-style-type: none"> Plan made with client to go to the bank to speak to them re. bank account activity. Husband to accompany her as advocate/support person. Plan was for client to consent to him managing her accounts temporarily while an in-patient. 	Client & husband	21/04/2023	24/04/2024	Completed – reviewed as client revoked consent

<ul style="list-style-type: none"> • Plan made with client to go to the bank to speak to them re. bank account activity. Husband to accompany her as advocate/support person. Plan was for client to consent to him managing her accounts temporarily while an in-patient. • Contact with vulnerable person unit in the bank • Discussion of risk of financial abuse & capacity to manage same currently; and letter done for bank to freeze account. Accounts frozen temporarily. • Smart phone confiscated to ensure no online activity could be used and non-smart phone provided for contact with family & friends • Functional capacity assessment Commenced jointly with consultant. Social worker spoke with client to explain the assessment process & rationale for same. • Education given to client and husband re. DMR, co-decision maker and assistant decision makers. Written info provided. Recommended legal advice re. future planning. 	Client & husband	21/04/2023	24/04/2024	Completed – reviewed as client revoked consent
	Social worker			Completed
	Social worker/consultant/MDT			Completed
	Approved centre staff/Client			Completed.
	Social worker/consultant			Completed after functional capacity assessment confirmed capacity.

Colette Leigh

Name of Safeguarding Plan Coordinator:

Joan Dunne

21/04/2024



Group work exercise

- ▶ 6 groups of eight participants (feedback spokesperson).
- ▶ Read case scenario – use safeguarding Preliminary screening template and plan to consider :
 - ▶ Nature of safeguarding concern
 - ▶ Required safeguarding action(s)
 - ▶ Timing of required action(s)
 - ▶ Responsible person(s)
 - ▶ Feedback and discussion within main group – pick a group spokesperson
- ▶ THANK YOU !