

Mr Paul Reid Chief Executive Officer Health Service Executive (HSE), Dr. Steeven's Hospital, Dublin 8

Sent to: ceo.office@hse.ie

12th January 2022

Dear Paul,

I write on behalf of the Irish Association of Social Workers (IASW) to urge the HSE to publish the 'Brandon' report in full. As you are aware, social work is the named lead profession in adult safeguarding in Ireland and in that context, the IASW has serious concerns at the ongoing failure to publish this report.

Your media comments on the matter recently indicate that the HSE is concerned full publication of the report may compromise both the scoping review into potential disciplinary action and the confidentiality of those who gave information to the NIRP.

The IASW is clear; neither issue should serve as a barrier to full publication. Similar reports are routinely published in full in other jurisdictions, including Northern Ireland, Scotland, England and Wales, without any negative impact on concurrent disciplinary or criminal investigations, nor has such publication negated confidentiality clauses. Given that it is usual practice to publish in full elsewhere, the IASW are confident our own health service management team are capable of delivering the same openness and transparency in Ireland.

The IASW wishes to draw your attention to the following implications of failing to publish the report:

- 1) Failure to fully publish breaches residents' most fundamental rights to know about the events within their own home: Residents and their loved ones have a right to full information about the care failings, abuse and neglect which occurs in the place they call 'home'. This is a basic human right – who among us would wish to live in a care setting where information about abuse, neglect and care failures is withheld?
- 2) Failure to fully publish means vital learning simply cannot take place and necessary change will not occur if the lessons remain buried in an unpublished report; Our members are conscious that the full report undoubtedly contains critically important, essential lessons for social workers and other professions, related to missed opportunities to intervene and safeguard residents. Social workers, care staff and other staff groups and their managers must be offered the opportunity to read the full report and reflect on its findings, to learn, educate our peers and students, and in order to change and improve our practice.



3) Failure to publish reflects an unhealthy organisational culture which may speak about transparency but fail to deliver that openness and transparency in practice at national and local level. HSE management must lead by example and act with complete transparency in order to change any harmful and secretive culture present in frontline services.

The IASW has repeatedly raised concerns about organisational culture in the HSE, HSE funded and private organisations when abuse or neglect arises. As referenced in the IASW position paper on safeguarding, social workers have reported that organisational culture is a significant barrier in our ability to adequately safeguard individuals, advocate for appropriate safeguarding reviews or ensure a quality service is offered, as agency culture prioritises the protection of the agency, rather than best safeguarding practice. Social workers have expressed concerns about the lack of understanding and minimisation of cases of abuse at the highest level of HSE and HSE funded management structures.

The IASW urge you to show leadership in this matter now, through the full publication of the 'Brandon' report, sending out a clear message to all concerned, that our health service will no longer withhold or restrict information about its own failings and that the HSE will be completely transparent with the most important stakeholder – those who use HSE services.

Sincerely,

Vivian Geiran

Vivian Gliran

Chair